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The Management intends to implement a policy that places CUSTOMER SATISFACTION, MINIMIZATION OF RISKS RELATED TO THE HEALTH AND SAFETY OF WORKERS, ENVIRONMENTAL RISKS AND FOOD SAFETY RISKS at the center and as the goal of its activities through the effective application of the system integrated management.

In this context, the Management considers Quality, a strategic tool for the achievement of excellence and the achievement of the set goal; therefore, an objective to be pursued in all the activities of the organization and a criterion of prevention and involvement of internal and external collaborators.

For the above, the Management has implemented an integrated management system for quality, environment and safety in compliance with UNI EN ISO 9001: 2015, UNI EN ISO 14001: 2015, UNI ISO 45001: 2018 and FAMI-QS V6., through an adequate organizational structure, an optimal organization of resources and an effective collaboration with Customers and Suppliers in order to obtain maximum efficiency through the integration of different skills.

The strategy expressed by the Company Management for the Integrated Policy, for this to be understood, implemented and supported at every company level, is summarized in the following points:

- obtaining maximum customer satisfaction (satisfied customer is the result of optimized Business Processes that maximize Quality results);
- work in full compliance with applicable laws and food safety thanks to constant updating and monitoring of developments in the matter;
- the minimization of any negative environmental impact deriving from its activities;
- environmental protection in the context of production processes by adopting organizational, operational and technological measures to prevent pollution of water, air and soil;
- the adoption of all the necessary provisions to prevent accidents and occupational diseases;
- The effort of the whole organization must be lavished in the search for the continuous improvement of the performance of the Integrated Management System, Processes and Products to obtain, as a consequence, Quality Products and Services;
- an assessment of food safety and fraud risks associated with products and related supply chains by developing preventive and control activities on the subject;
- the adoption of policies towards suppliers that strengthen the partnership relationship in full compliance with contractual agreements, making the relationship lasting, and leading to the identification and development of products and services capable of satisfying customers;
- interactive communication at the level of the supply chain to prevent and adequately manage the risks associated with production and strengthen the orientation of all towards the customer;

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- Communication at all levels of the Organization of the importance of complying with the Customer's requirements and with the applicable mandatory requirements;
- The promotion of the use of the process approach and Risk Based Thinking;
- Continuous monitoring of the organization's context and its processes as well as the parties involved in it;
- The assessment of the risks and opportunities to which the company is subject and the identification of the actions to be taken to address them;
- The management is committed to promoting a culture of quality, safety, food safety and sustainability within the company and its supply chain.

To achieve what has been said, it is necessary the global involvement of all personnel who must act through the use of Procedures, Operating Practices and Instructions of the Integrated Management System.

Staff training and training are considered strategic activities and must involve all Company Levels as they are essential conditions for the achievement of continuous improvement within the Organization.

The Management, on the basis of data relating to customer needs, where possible, comparisons with the ability of the best competition, annually establishes the areas and sectors on which to intervene as a priority to obtain quality and environmental protection, and safety in all areas by defining the related objectives.

The realization and maintenance of the aims of this Integrated Policy, is bound to the constant and effective collaboration of all the staff of the Organization; all company functions are therefore required to constantly comply with the provisions of the manual, procedures, practices and operating instructions.

Rogno, 19 March 2024


 La Direzione Generale